

Per HHS announcement re telehealth: www.hhs.gov/hipaa/for-professionals/special-topics/emergency-preparedness/notification-enforcement-discretion-telehealth/index.html

Are you following the HHS guidelines for the methods that will be considered telehealth (e.g. SKYPE, Facetime, etc.)? How should they be billed?

Follow Consensus Direction?		Methods of interactions between providers and COVID & non-COVID patient outlined in the announcement (e.g. SKYPE, Facetime, etc.) would be considered telehealth and should be billed appropriately in accordance with CMS guidelines	
Aetna	Yes 03/30/20	Aetna COVID page Scroll down to 'What code would be used if a physician performs a telehealth visit?'	
Amerigroup			
CHPW	Yes 03/27/20		
Cigna			
Coordinated Care	Yes 03/27/20		
First Choice (TPA and PPO)	Yes 03/27/20		
HCA – Apple Health			
KP-NW	Yes 03/27/20	We don't place restrictions on the platforms used by our contracted providers to deliver telemedicine services, however, providers must bill in accordance with CMS telehealth billing guidelines.	
KP-WA			
Labor & Industries			
Medicaid FFS	Some 03/27/20	Zoom https://www.hca.wa.gov/hca-offers-limited-number-no-cost-telehealth-technology-licenses-providers .	
Molina	Yes 03/27/20	See Molina COVID Resource Page	

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		Scroll down to Molina’s detailed COVID-19 Telehealth Billing Policy & follow link for additional details by program (Medicaid, Marketplace, Medicare)	
Pacific Source	Yes 03/27/20		
Premera	Yes 03/27/20	Premera Telehealth	The 2020 CPT code book contains significant new guidance on telehealth services as well and should be a standard reference.
Providence	Yes 03/27/20	Effective March 6, 2020 Providence Health Plan has enacted a temporary emergency policy to reimburse contracted providers for telehealth services without requiring an originating site. Providers may be paid for services performed by two-way video connections where the patient is calling from a personal device. No contract amendments or provider attestations will be required for reimbursement under this emergency policy. Our contracted providers may access this emergency policy to learn more by visiting the ProvLink provider portal at Providence Login .	
Regence	Yes 03/27/20	We are following the U.S. Department of Health and Human Services’ guidance with respect to HIPAA compliant platform requirements (e.g. SKYPE, Facetime, etc. are allowed).	
UHC			